

## **Building intercultural teams:** *build strong and resilient team spirit*

Create a collaborative environment where each team member can thrive. Sounds easy in theory. But in new and undefined work scenarios people bring along different hopes, fears and expectations.

A team leader will need understand the specific challenges to communicate effectively, and also show empathy, respect and awareness of the diverse perspectives that affect team performance.

Building strong, healthy international teams can be and often is fraught with dangers like the following three scenarios. For example, your company is opening an office or site in a different international location with a new and diverse set of people. How do you build a **productive, confident and cooperative team**?

Your team has just been merged with another team. There is tension and major cultural differences between employees of the two departments involved. How can you **find common ground and work together successfully**?

Or your company has just acquired a competing company abroad. You are tasked with heading up the new team, made up of people from both companies. How do you go about **creating a positive, work-sharing team** who have the drive to move forward together without being held back by the past?

Wherever you are in the process of team building, we can give you the tools and the confidence to approach any scenario such as those above and achieve a successful and rewarding outcome for you and your colleagues.

### **Benefits**

- enhance your awareness of potential intercultural communication barriers
- recognise, and find ways of working with different value systems
- overcome stereotypical beliefs
- identify and communicate the common goals
- build team spirit and individual aspirations
- enhance team trust and confidence

Wherever you stand in this process we can give you the tools and confidence you'll need to overcome even the most challenging intercultural situations.

At the end of your training, you will be able to use initial difficulties to create a strong and resilient team spirit.