

## High Performance Feedback: *create fair and accurate feedback*

How would you like to improve your team's performance by 39.1%? And do so using one of the skills that even inspirational leaders often are nervous about and struggle to master?

A recent study by the Corporate Leadership Council on international high performing organisations found that "Fair and accurate informal feedback on performance from a knowledgeable source is the single most effective performance management lever available to the organization". And that fair and accurate feedback can increase an individual's performance on average by 39.1%

The High Performance Feedback workshop really drives performance, helps create an environment that avoids blame, builds positive, supportive teams; and allows participants to put their team's development at the heart of their company's culture.

The problems of communicating across different programme and nationalities is even more apparent when trying to give feedback. This workshop will examine and address these issues and equip individuals with the techniques they will need to use these skills cross-culturally.